Welcome. Dear Chabot Community Member,

Welcome to Fall 2022 Program and Area Review! This is an "Update Year" in which we will ask you to **briefly** reflect on aspects of your own PAR submission and the overarching campus trends from the Fall 2021 Comprehensive PAR year. After your dean/manager has approved your PAR draft, please enter your responses here into Qualtrics* (and for resource requests, enter into <u>Cognito</u>). This will allow the PAR committee to provide analysis of campus-wide trends to the college. (To see the analysis of last year's PAR data, check out the <u>Fall 2021 PAR Synthesis Statement</u>.)

*Please plan to do your data entry in one sitting and remember to hit submit (we do not have control over whether partial responses in Qualtrics get saved)!
Thanks,

The Program and Area Review Committee

Q1.	Has your dean/manage	r approved you	r PAR and	I informed you	ı it is ready	to be subm	itted as	a final	draft
on (Qualtrics?								

O No

Q2. Background Information

Q3. What organizational unit and division does your program/area belong to?

* If you are not sure which organizational unit your program/area belongs to, you might find it helpful to refer to this <u>list</u>.

Organizational Unit Academic Services ➤

Division Arts, Media and Communication ✓

Name of Program, Discipline, Area or Service Communication Studies ➤

Q4. If you selected "Other" in the previous question, please enter your Program/Discipline/Area/Service name here

This question was not displayed to the respondent.

Q5. Name(s) of the person or people who contributed to this review:

Jason Ames, Stephanie Eisenberg, Philip Enguancho, Veronica Martinez

Q6. Which PAR Template (word template) did you fill out?

*Please check this <u>list</u> to make sure that you filled out the correct template.

- Academic Programs
- Student/Admin Services/Office of the President

Q7. Campus-Wide Issues

Q8.

Context: Last year, the PAR Committee analyzed ~100 PAR responses to the comprehensive Fall 2021 PAR. Based on this analysis, the PAR committee presented policy ideas in shared governance committees and to senior leadership. Additionally, Deans were asked to analyze PARs within their areas to identify "infrastructure or college wide issues needing immediate attention." The most frequently mentioned policy ideas and/or infrastructure issues are listed below.

Question: How important do you believe it is to address the following issues to support Chabot in carrying out our mission? Please drag the response options and order them from most important (1) to least important (7).

Staffing Issues: Work with the district to further investigate hiring obstacles and collaboratively create policy solutions.	1
Access to Counseling: Evaluate what funding, resources, or structural changes would be needed to ensure all students have access to the high quality counseling services that Chabot provides.	2
Technological Systems: Examine Chabot's processes and structure for implementing and orienting employees to system-wide technological change and consider ways to solicit campus-wide input.	3
Funding: Secure funding for programs and college-wide events	4
Learning Communities: Research how to expand learning communities (e.g., Umoja, Puente, CIN, MESA, FYE, Guided Pathways, etc.) and learning-community-type supports to wider groups of students.	5
Facilities: Maximize usage of and planning for facilities	6
Student Registration/Application Process: Improve registration/application process for students	7

Q9. Question: If you believe there is an important issue to address to carry out the college mission that is NOT mentioned in the previous list, please describe below (optional).

All previous goals are equally important. And the overall umbrella of all of our work is to increase the success of students by supporting the whole student. Sometimes our work takes us away from this goal but we must keep the classroom a priority.

010. Reflections on Goals Established in Fall 2021 PAR

Q11. **Context:** In Fall 2021 PAR, after reflecting on data, you established program/area goals to support the college mission and continuous program improvement. This spreadsheet lists the <u>goals you established in your Fall 2021 PAR</u>.

Question: Please take a look at your goals to determine:

can update your goals in the spreadsheet.)

•	All goals are still relevant and nothing needs to be changed or added.
0	All goals are still relevant, but I would like to add an additional goal. (Please fill in your new goal, so we can update the spreadsheet.)
0	Some goals are relevant and some need to be changed. (Please explain below, so we can update your goals in the spreadsheet.)
0	None of our goals are still relevant. We need to update all of them. (Please provide us with your new goals, so we

Q12. Question: What are the statuses of your program's/area's goals right now? (Note: You have the entire PAR cycle to complete the goals you established in your Fall 2021 PAR.)
All goals are achieved.
 Some goals are achieved and some are in progress.
All goals are in progress.
 Some goals are in progress and some are not started.
No goals are started because [please explain in text box below].
Q13. Context: To assess how well you are doing with respect to meeting your program's/area's goals, you included expected goal outputs and outcomes in your Fall 2021 PAR.
"Outputs" are direct short-term results like # of students served, workshops held, etc. Longer-term goals might also have expected <i>outcomes</i> . "Outcomes" are longer-term results, like course success rates or degrees earned. Goals are often measured by whether "outputs" or "outcomes" are achieved.
The Office of Research, Planning and Institutional Effectiveness (ORPIE) posts a variety of data for programs/areas to assess goal "outcomes": enrollment management , success rates of online vs hybrid vs face-face-classes , degree and certificate awards , and more. . To request additional data for goal assessment, please fill out a research request form by Friday September 23, 2022. ORPIE will process requests in the order received. ORPIE will let you know whether they have the requested data and/or how your program/area could collect your own.
Question: So far, what is going well and what are some challenges regarding completing your program's/area's goals? You could include reflections on: achievement of outputs or outcomes and/or challenges with producing outputs or outcomes so far.
Our department has made progress towards our goal of increasing success rates for African American/Black students and PI/H students as well as to increase our number of degree and certificate earners by beginning the development and design of a student survey to find out why COMM students drop courses and what they find helpful and successful with regards to completion. Unfortunately a big roadblock has been getting the assistance we need from OIR to finish the design and complete the distribution and decoding of the survey. In addition to more assistance from OIR, the challenge verified have for our third goal of finding funding for our special programs has impacted our ability as a discipline to take on additional large projects such as a survey like this one. We feel that all three of our goals are intricately tied to each other, in that finding funding for special programs would not only allow our full-time faculty to focus more on student outreach and support as well as this survey project, but also students involved in our special programs frequently complete degrees and certificates at a very high rate.
Q14. Student Learning Outcomes (SLOs) and Program Learning Outcomes (PLOs)
Q15. Context: Assessment for SLOs and PLOs happens at varying times of year on a five-year cycle. SLO and PLO assessments are submitted in CurricUNET /META. Please take a look at the SLO Assessment Report to answer the following.
Question: Is the assessment for all SLOs in your program up to date?
Yes

 \bigcirc Almost. We just need to assess SLOs in 1-3 courses. (Please fill in courses due for SLO assessments and the date

you plan to complete those.)

\sim		
	No. We have to assess SLOs in 4 or more courses. (Please you plan to complete those.)	fill in courses in need of SLO assessments and the date
	//	

Q16. **Context:** In response to a core inquiry by the visiting accreditation team, the Outcomes and Assessment Committee updated PLO assessment questions to gather more robust evidence of continuous improvement. Programs will see these updated questions when they next log in to <u>CurricUNET</u>. Thanks to the programs who already filled out the updated PLO questions, we were able to create evidence of continuous improvement for our core inquiry report!

Do I need to fill out the updated PLO questions in CurricUNET?

- Programs that submitted an incomplete PLO assessment or did not submit an assessment in the past five years DO need to fill out the PLO assessment in CurricUNET.
- o Programs who did not submit a complete PLO assessment are highlighted in pink on this <u>PLO</u> Assessment Completion Report
- Programs who are shown as having completed PLO assessments within the past five years on this <u>PLO Assessment Completion Report</u> do NOT need to fill out PLO assessments at this time. Completed PLO assessments are shown with a green box with a hyperlinked "X." You can wait to complete the updated PLO assessment on the regular five-year cycle.

If you are not sure whether you need to fill out the PLO assessment in CurricUNET, then email Lannibeth Calvillo lcalvillo@chabotcollege.edu or Dean Safiyyah Forbes sforbes@chabotcollege.edu.

assessment.

Question: Has your program completed a PLO assessment in the last five years?

	Yes				
\bigcirc	No. Please explain why and include when you will complete the updated PLO				

Q17. Context: Chabot strives to continually improve how we serve students and the community (assessment and continuous improvement are also requirements for accreditation). In your SLO assessments in CurricUNET/META, you are asked: "Based on assessment results, what actions might your discipline take to improve student learning?" Similarly, in the prior PLO assessments you were asked to describe "recommended changes/actions," and in the updated PLO assessments you are asked, "What are you planning to start doing, stop doing or change in order to continuously improve your program?" In the comprehensive PAR year (not this update year), you will be asked to report back on how your actions to improve SLOs and PLOs impacted student learning. In this update year, we are simply reminding you that your actions and plans to improve student learning, based on SLO/PLO assessment results, should be underway.

If you want to see how you responded to these SLO/PLO continuous improvement questions:

- Go to the **SLO Completion Report** and the **PLO Completion Report**.
- Look up your program by division, subject, and program name. There will be a hyperlinked "x" in the column for the year in which you submitted your SLO/PLO assessments.
- Click on the "x" and you can look up what you submitted as plans for SLO and PLO continual improvements (i.e., your responses to the questions on actions to improve student learning and continuously improve your program).
- If you have any questions about how to find your prior assessments, please email Lannibeth Calvillo at lcalvillo@chabotcollege.edu.

Question: Please check one of the following boxes to describe how your discipline is doing with regards to plans/actions for improving student learning based on SLO/PLO assessment data.

\bigcirc	Good. We have started some actions, but we still have work to do.	
0	Not so good. We haven't started yet. Please fill in your plans to address below. (Example fictitious response: "Bas on our SLO assessment in Fall 2021, we decided we wanted to build lessons specifically geared towards boosting students' scientific writing skills. But with Covid-19 hitting and having to constantly pivot with online and face-to-face modalities, we just haven't had time to work on the lesson plan. In our discipline meeting this December, we will invite all full-time faculty, part-time faculty and our Dean and we will put together a team to work on the lesson plan.	g ce
		6

Great! We are far along in implementing our plans to improve student learning and our program.

Q18. Service Area Outcomes (SAOs)

This question was not displayed to the respondent.

Q19. <u>Context:</u> In response to a core inquiry by the visiting accreditation team, programs with service area outcomes were requested to fill out the <u>SAO Assessment Updates Survey</u> in Qualtrics. The majority of programs and areas filled this out and we were able to create an evidence document for our core inquiry report-great work Chabot!

Do I need to fill out the <u>SAO Assessment Updates Survey</u> in Qualtrics?

- Please refer to this <u>SAO 2022 Assessment Update SPREADSHEET</u>
- If your programs'/areas' "Date of Last Assessment," is listed as "NA newly created" or is blank (!), then please fill out the survey in Qualtrics.
- Additionally, if you did not fill out the survey in Qualtrics in 2022, then check in the spreadsheet to see if your "Results of Last Assessment" include clear plans for continuous improvement (i.e., ideas for things that you will do that make your program/area more successful). If not, you should also fill out the survey in Qualtrics.
- If you are not sure whether you need to fill out a survey, then email Lannibeth Calvillo lcalvillo@chabotcollege.edu or Dean Safiyyah Forbes sforbes@chabotcollege.edu

Question: Please check the statement that best describes your program's/area's SAO assessments.

This question was not displayed to the respondent.

Q20. From Goals and SLO/PLO/SAO Continuous Improvement Plans to Resource Requests

Q21. Context: The basis for Chabot's resource allocation process is grounded in reflections on: 1) PAR goals, 2) plans for improving student learning that are grounded in SLO and PLO assessment results, and 3) SAO assessment results. Please consider what augmentations or new resources might be needed to achieve: 1) your PAR goals, 2) plans to improve student learning, and/or 3) reach SAOs.

Question: Which of your PAR goals, plans for improving student learning, and/or plans for reaching SAOs will need augmented or new resources?

**Note you will still need to enter resource requests into Cognito after submitting your PAR on Qualtrics.

GOALS: Increase the success rates for African-American/Black and PI/H students. Increase the number of certificate and degree earners. Find funding for special programs (Great Debate/Assistant Director of Forensics). The Communication Studies Department continues to work on previous plans toward achieving our goals, including working within the Umoja Program, increasing the connection to our majors with a new Canvas site, and working with our Division leadership to find creative ways to support our Great Debate and Forensic Program. As for new plans /resources, the COMM department has discussed the three following ideas: 1. We plan to continue to reach out to the Chabot IR department. We understand the value of asking our students for more information regarding class format preferences, resource needs, obstacles to completing courses, and explanation of why they may drop a class. We would also like their perspective on additional resources we offer such as the Communication Lab, Comm Club, and involvement in several Learning Communities. We completed a draft of questions but need the IR department to help us refine those questions and then implement the survey so we can gather this information and thus be able to improve our work. 2. We will explore the possibility of an Instructional Aide (or Intern) for our Department. Over the years we have had the opportunity to expand beyond our course offerings. We collaborate with CIN, PACE, Umoja, RISE, and FYE. We are also at the forefront of the ZCT initiative. We have an award winning Forensic Team and plan to bring back the Great Debate. Our full-time faculty participate on Senate, the Faculty Union, and IST just to name a few groups. There is no way to maintain our effectiveness without support. An IA could help us coordinate events, respond to our majors, support our Comm Lab and Forensic Team, and help facilitate outreach/marketing efforts. To be clear, we understand the Department Coordinator does much of the work in these areas but an IA would be able to offer day to day administrative duties. 3. As we mentioned earlier, the support from our Division office is vital. Whether this is for finding creative funding or simply checking in with our Good News. We appreciate the work of our Dean, Administrative Assistant, and others behind the scenes working on equity, marketing, scheduling, etc. And understand sometimes the conversations are more challenging, including classroom caps, contract language, etc. Our Division leadership is often our voice to the campus community. So we will continue to offer our best collaboration when we are offered the support of our Division office.

Q22. Optional: Campus-wide Reflection on Current Issue

This optional section of the update-year PAR contains question(s) on current issues impacting our campus.

Q23. As Chabot evolves our operating procedures in response to the Covid-19-pandemic: what does your program/area believe is important to keep in mind regarding online vs. hybrid vs. face-to-face instruction, service delivery, and working environments?

Online vs Hybrid vs Face to face Instruction - This is an important question that should be on-going. The COMM department has discussed this quite a bit and we've also listened to our students. Here are three key things to add to the conversation: 1. It depends. Students have identified several factors in determining which mode of instruction is "best" and it just depends. Some students excel at online learning and some do not. Some faculty excel at teaching online and some do not. And some courses are best taught online while others are not. There is no easy answer but now that we have the choice, we should strive to identify what's best for student learning rather than relying on trends from the last two years, ease/convenience, or pressure to fill classes at the expense of student success and learning. Also, given this point, we should move forward with flexibility. This means offering all modes of instruction and allowing faculty and departments to choose what format works best for them and/or offer training to improve (with compensation). And this means recognizing some classes do not fit the online format as easily as others. In COMM, we are still learning but we now understand some of our online limitations as well as the expansion of online options. But overall, Communication Studies instruction is often best face to face. For example, many students have noted that the final decision to choose one major over the other came from the energy experienced in a classroom. 2. There are still so many unknowns. There has been important discussions to determine student preference in this area but there is still so much to learn. Many of our current students have been online for two or more years, so we must remember that students who choose online courses are likely doing so based on familiarity and perceived convenience. For example, when they were given the choice last Spring of 2022, many students chose online so we converted some of our face-to-face classes back online. But this does not mean that online is better for students. From grades and speaking to students in our classes, it seems that grades have improved after returning to the classroom. But not all students recognize this. Online classes have become their comfort zone both familiar and less daunting. And now it seems students are not getting the full college experience. They can turn on their laptop from their bedroom and never experience the energy of classroom, the interactions in the halls, the resources all over campus, and the added opportunity for clubs, library, and even the cafeteria. We cannot forget that some students do not have easy access to technology, study space, and food at home. We also had a large number of students who dropped out of college during the last two years and we do not have their input, especially in terms of what would it take to bring them back. 3. What is clear is that there are benefits to all modes of teaching and offering a combination of face-to-face, online, and hybrid classes works best. The question is at what ratio should we offer each format. Our department is looking at our SLOs and the needs of our students to make sure that our instruction is still fulfilling the communication requirements. We have made adjustments to our fully online asynchronous COMM 1 classes to require a specific audience size (currently 7 students) in order to maintain the "public" component of public speaking. We have been utilizing new technologies such as GoReact that allow asynchronous students to still work together synchronously without committing to a synchronous online course schedule. We will continue to work with adjunct faculty and take into consideration state requirements regarding our courses to ensure that any online courses meet the needs and expectations of public speaking and small group components. The COMM department has accepted that this will be a learn-as-we-go situation and we will keep this discussion going.

Q24. Thank you for completing the annual update questions for the Fall 2022 PAR!

But WAIT!! You might not be quite done yet...

Resource Requests:

 Have you completed all your resource requests? If not, go to the <u>Resource Requests Form</u> to add or update requests for: contracts and services, equipment; facilities; human resources; professional development, travel and conferences; supplies and software; or technology.

Categorical Funding Applications:

Please note that some requests can be funded through categorical funds. If your funding request meets the requirements for Student Access Success and Equity (SASE) or Career Education funding, please follow the links below to fill out their applications.

- The Student Access Success and Equity (SASE) committee "develops, leads, and supports campus initiatives that strengthen student access, success, and equity." SASE "provides a platform for collaboration and communication across the college that will result in the coordination of basic skills, student access, success, and equity efforts campus-wide." If you believe that any of your funding requests meet these requirements, then please fill out their application for funding here:
 - SASE Funding Application
 - Please contact the SASE committee with any questions: Administrative Tri-Chair Gabe Chaparro gchaparro@chabotcollege.edu
- Career Education funds are available for projects that: 1) support a program with a CTE TOP code or
 2) continue a current project in SWP or 3) are eligible for Perkins Grants or 4) meet other criteria such
 as core indicators and labor market demand. If you believe that any of your funding requests meet these
 requirements, then please fill out the CE application for funding here:
 - Career Education Funding Application
 - Please submit one form per project/TOP code, keeping in mind that funding for multiple projects per area is limited.

• If you are not sure whether you have a program that qualifies for CE funding, please reach out to Christina Read cread@chabotcollege.edu, Administrative Tri-Chair of the Career Education Committee.

